

EVALUATION OF PERFORMANCE OF CONTRACTORS IN THE ROAD CONSTRUCTION INDUSTRY

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Construction industry contributes a significant portion to the Gross Domestic Product (GDP) in any Country and its contribution to the GDP in Sri Lanka is around 6%. Traditional Construction Industry consists of Clients, Consultants, Contractors and Sub- Contractors. Contractors play a major role in this task and in order to obtain the optimum benefit from the project, they are expected to perform to a reasonable standard. The Construction Contractors in the industry are facing various challenges in performing their jobs. The Contractors' performance depends on how these challenges are faced by them during the construction stage.

This study is aimed at the Road Construction Industry in Sri Lanka since there have been criticisms and complains over the contractors' performance in various forums during the past few years. Forty contractors attached to the construction industry were selected for the study. A questionnaire survey was carried out initially and only sixteen contractors responded. Some of the contractors, who responded were interviewed.

General information of the Contractor Organizations, Information on completed projects, Financial background, problems encountered during the project and other relevant information were collected.

Numbers of Problems faced by the contractors have been recorded and various parties responsible for these problems were also identified. Conclusions were made based on the information collected and suggestions to improve the Contractors' Performance are addressed.